## TERMS OF USE OF

# THE MASTERCOAT.EU WEBSITE

#### **ABOUT US**

The sole owner of this website available at the address: www.mastercoat.eu (hereinafter referred to as: "the Site") is the company Oy Aztec Nordic Ltd Ab based in Tammisaari, Finland (office address and correspondence address: Gropintie 6, 10600 Tammisaari, Finland); VAT: FI09262939, e-mail address: jorgen.gustafsson@aztecnordic.fi, telephone number: +358 40 849 7784 (hereinafter referred to as: "Owner" or "Administrator").

#### **LEGAL DISCLAIMER**

This Site is not an online store; therefore, it is not possible to conclude a sale agreement or agreement for the provision of services through the Site. All adverts, price lists and other information on services or products available on the Site are not to be treated as an offer, but as an invitation to conclude an agreement. An agreement can be concluded by sending a request to the Owner after agreeing on specific terms of the agreement by both parties – conclusion of such agreement and its specific terms are regulated by separate general terms of sales by the Owner or could be subject of individual arrangements of the parties prior to the conclusion of the agreement, i.e. via e-mail, phone or in person at the Owner's offices.

The Owner is the Controller of personal data processed in the Site. Personal data is processed for the purposes, in the periods and on the basis of rules indicated in the privacy policy published on the Site. The privacy policy contains primarily rules for the processing of personal data by the Controller in the Site, including the basis, purposes and periods of the processing of personal data and the rights of persons to whom the personal data refers, as well as information on the use of cookie files and analytical tools in the Site. Using the Site is voluntary. Similarly, the provision of personal data by the service user is voluntary, subject to the exceptions indicated in the privacy policy (i.e., sending the request via contact form).

## **USE OF OUR WEBSITE**

The Site is available for all Internet users. As a part of the Site, the Owner provides information on its business activity as well as its products and services.

For proper use of the Site, the following requirements shall be met:

- A computer, a laptop or other media device with an Internet access.
- The access to electronic mail.
- Up-to-date version of web browser: Mozilla Firefox, Opera, Google Chrome, Safari or Microsoft Edge.
- Recommended minimum screen resolution: 1024x768.
- Cookies and Javascript enabled in the browser.

Use of the Site is free of charge. Use of the Site should be in conformity with the law, good manners, respect for personal goods, protection of personal data, the rights of the Administrator and other people using the Site as well as third parties, including copyrights and intellectual property rights. Any illegal activities resulting in impeding the functioning of the Site are forbidden. Providing illegal contents is forbidden. It is also prohibited to use the Site for the purposes of sending unsolicited commercial messages (spam).

Use of the Site is subject to standard risks associated with using the Internet. The basic threat to every user of Internet is the possibility of "infecting" the ICT system by various types of software created mainly to cause damage or gain unauthorized access to user data. To avoid the risks associated herewith, it is recommended that you install an anti-virus program and constantly update it, as well as install the latest versions of the web browser and the operating system of your end device.

You can stop using the Site at any time by closing the Site or the browser.

In case of any problems or questions related to the Site or any other questions, please contact the Site's owner:

- via e-mail at: jorgen.gustafsson@aztecnordic.fi;
- via contact form;
- via telephone: +358 40 849 7781;
- in writing or in person: Gropintie 6, 10600 Tammisaari, Finland.

Please provide us with the (1) information on the matter of your inquiry and (2) your contact details. We will respond to your inquiry within 14 calendar days.

## **ELECTRONIC SERVICES**

The Site provides access to the **contact form**.

Use of the contact form is possible after completing three following steps by the user – (1) entering "Contact" tab, (2) filling up of the contact form and (3) clicking the field "Send" – up to that moment it is possible to modify independently all entered data. In the contact form, it is necessary to provide at least the content of the message to the Owner as well as following contact details regarding the user: name / company name, telephone number and e-mail address which will allow the Owner to respond to the request. The contact form electronic service is provided free of charge, is single-use in nature and is concluded upon sending a message via the form or upon earlier discontinuation of sending a message by the service user.

All content sent by service users via the Site shall be reliable, consistent with the law and contain factually correct information. It is forbidden to provide the contents that may cause damage to the Owner or distort the proper functioning of the Site. It is also forbidden to provide the contents that violate the rules of online netiquette and contain false and misleading information as well as advertising contents or trading information encouraging to use other websites, products and services.

#### **COPYRIGHTS**

Copyrights and intellectual property rights to the Site as a whole as well as its contents, graphics, works, designs and trademarks available on the Site belong to the Owner or to authorized third parties and are therefore protected by copyrights and other provisions of applicable law. Only personal, non-commercial use of the contents of the Site is permitted without restrictions. Use of the contents of the Site for other reasons requires Administrator's or authorized third parties' consent.

## **CONTACT US**

In case of any issues or questions regarding the use of our Site or any other questions, please contact the Owner of the Site:

- via e-mail at: jorgen.gustafsson@aztecnordic.fi
- via contact form;
- via telephone: +358 40 849 7781;
- in writing or in person: Gropintie 6, 10600 Tammisaari, Finland.